

OCR Section 1557 – Patient Protection and Affordable Care Act

Munster Eye Care Associates, P.C. complies with the applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Munster Eye Care Associates, P.C. does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Munster Eye Care Associates, P.C. provides free aids and services to people with disabilities to communicate effectively with us such as: qualified sign language interpreters, written information in other formats (large print, audio, accessible electronic formats) You may contact Trade Winds at (219) 945-0100 regarding visual aids and sign language interpreters or contact Interpreters for the Deaf for sign language interpreters at (219) 736-7512.

Munster Eye Care Associates, P.C. provides free language services to people whose primary language is not English, such as: qualified interpreters, information written in other languages.

If you need these services, contact Anne, Office Manager at (219) 922-6226.

If you believe that Munster Eye Care Associates, P.C. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with: Anne, Office Manager, 759 45th Street, Suite 101, Munster, IN 46321, (219) 922-6226 or (219) 922-8784 or info@munstereyecare.com. You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Anne, Office Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal.lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D. C. 20201

(800) 368-1019, (800) 537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index/html>.